

SKI HOLIDAYS 2025

BOOKING CONDITIONS & RELEASE OF LIABILITY

DEPOSITS

A minimum deposit is required at time of booking your Ski Holiday of \$1000.00pp plus payment for flights and land if required. Bookings will only be accepted with the signed Booking Form and the appropriate deposit.

PROGRESS PAYMENTS

Deposits due within 5 days of Booking with final payment due October 2023 for Ski Holidays, dates will be advised.

AMENDMENTS

A confirmed booking may incur charges for change, unless it involves a cancellation fee. Third Party amendment fees may apply also.

COSTS

The advertised tour cost is expressed in Australian dollars, based on costs, charges, fares, tariffs and currency exchange rates at the date of issue and are subject to change with or without notice. Tour cost & group rates are calculated on a minimum of 25 participants, with payment by cash, cheque or direct deposit to Estours Commonwealth Bank account. Tour cost may vary if minimum group size is not achieved. Payments by credit cards will incur a fee. This tour is a complete holiday package and itemization of costs will not be rendered.

CANCELLATION

Airfares are subject to cancellation fees of up to 100%. All cancellations irrespective of date of cancellation will incur a minimum fee of \$250 per person. Cancellations prior to departure incur a fee dependent on time of cancellation. Land package cancellation policies vary depending on charges levied by the hotels, transport companies and service providers, and third party booking agents which can be as high as 100% of travel cost.

INSURANCE

We strongly recommend you take out travel insurance to cover cancellation charges, personal accidents, loss or damage to luggage, medical expenses, evacuation and personal liability. If you decline to take out travel insurance, we will require you to sign an indemnity form. Should you obtain insurance separately then Estours Travel will require a copy of the policy and contact details for use by our tour leader, if necessary.

BAGGAGE

Free baggage allowance depends on your airline, up to date information will be found on the airline websites. Check with your airlines for allowances for ski and sporting equipment.

TRAVEL DOCUMENTS

All passengers departing Australia need valid passports. You may need a re-entry permit to Australia if you are traveling on a passport of another nationality. The validity of a passport must extend at least 6 months past the return date to Australia. It is the passenger's responsibility to ensure that they are in possession of the necessary travel documentation and that they comply with the appropriate government and transportation regulations. Online Visa waivers may be required for travel to Canada and the US.

COSTS DO NOT INCLUDE:

Passport and visa fees, airfares (except as specified), fuel surcharges and airport taxes, excess baggage charges and all other costs of a personal nature, not specifically included. Additional costs caused by weather or failure of transportation services or other circumstances outside the control of the tour operators or their principal or agent, are not included but may be covered by the passenger's own travel insurance.

ACCOMMODATION

Whilst every effort is made to ensure accommodation in hotels is provided on a twin share basis, with private facilities, no responsibility is accepted should the hotels change rooming arrangements.

SINGLE SUPPLEMENT

Should you be traveling alone, every effort will be made to find a suitable person with whom to share a room, to avoid having to pay single room surcharges. If by choice or circumstance, single room accommodation is used, then a single room supplement will be charged.

ITINERARY VARIATIONS

We reserve the right to vary the itinerary in the event of unforeseen circumstances beyond our control. Hotels used may be different to those listed in the itinerary, however, they will be of similar standard and location where possible.

REFUND

No refund will be made for services, excursions, accommodation, transfers, meals etc. provided but not utilized.

SPECIAL NOTE

Nothing in this brochure is intended to affect your rights granted by the Australian Consumer Protection laws.

TOUR LEADER.

The only responsibilities of the tour leaders are to assist in the coordination of travel, accommodation & other arrangements in relation to the relevant ski tours. The tour leaders will NOT be responsible for on-snow guiding, direction, coaching or instruction.

STATEMENT OF RESPONSIBILITIES & RELEASE OF LIABILITY AGREEMENT

Stours Pty Ltd (trading as Estours Travel) acts as a booking agent for airlines, hotels, bus companies, ski lift companies, owners or contractors providing the services. All coupons, receipts and tickets issued by Estours Travel are issued subject to any and all tariffs, terms and conditions specified by the suppliers. By the acceptance of such coupons, receipts, tickets and services you agree that Estours Travel and other operators nor any representative shall be or become liable for any loss, injury, damage, additional expenses or inconvenience to you or otherwise in connection with any accommodation, transportation or other service caused directly or indirectly by force majeure or other events which are beyond our control. Estours Travel, their Associates or Agents., while taking every care with the passenger's luggage or property, shall not accept any liability for damage, loss or inconvenience.

Skiing & snow sports can be dangerous sports activities in which, in extreme circumstances, death may occur. It must be clearly understood that in the case of accident or unforeseen circumstances, Estours Travel & the ski tour leaders will be indemnified from all liability and responsibility for injury, damages, illness, accident, death or loss of property however arising, which may occur during the Ski Holiday. In recognition of all such risks, dangers and hazards all participants in the Ski Holidays are requested to read and are required to sign this Booking Conditions & Release of Liability Agreement. This agreement will affect your legal rights should you be injured or involved in an accident.

Estours Travel reserves the right to alter, amend or cancel all or any of the arrangements contained in the itinerary.

Every effort is made to ensure Estours website www.estours-travel.com.au advertisements and brochures are accurate at the time of printing, however Estours Travel can not be held responsible for printing errors arising from unforeseen circumstances.

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GROUP SKI HOLIDAYS

BOOKING FORM:- Japan 2025

A Booking Form must be received by Estours Travel at time of deposit to proceed with booking.

Title: _____ Name: _____

Address: _____

Suburb: _____ Post Code: _____ State: _____

Phone (Home): _____ (Work): _____ (Mobile): _____

Email Address: _____

Payment Method: Direct Deposit Credit Card

If your group is larger than 6 please complete a second form. Passenger names must be written exactly as per passports. Passports require a validity of six months after your return date.

Surname	All Given names	Gender	Date of Birth DD/MM/YY	Passport Number	Expiry Date DD/MM/YY	Nationality and country of Issue	TShirt Size

PLEASE PRINT LEGIBLY

* E.g. If your nationality is NZ, but passport was issued in Australia, write NZ/Australia

Would you like a quote and information from Estours Travel for travel insurance?

Yes

No, I already have adequate travel insurance cover, my policy is with _____

My policy number is _____ and the emergency assistance number is _____

Would you like a quote and information from Estours Travel for Flights?

Yes:- Please look at best option for my itinerary. My departure city is _____

No I will organise my own flights.

Is there anything else we need to know? Frequent flyer program, class of travel or meal requests-

I hereby confirm that:

a) On behalf of all the persons named on this booking form, I/we have read, understood & accept the *Booking Conditions & Release of Liability Agreement* as detailed above and 3rd party terms below. I am authorised by persons named on this and any attached Booking Form(s) to make this agreement on their behalf

b) All names in my booking are correct as per passport;

c) All passengers in my booking will be travelling with adequate travel insurance cover.

Signature: _____ **Date:** _____

Booking Conditions - 2025

Travel from November 2024

Please read carefully and ensure that you understand and accept the conditions and information outlined.

Reservations - Deposit and Balance Payment A Booking Form must be received by Travelplan Ski at time of deposit to proceed with booking. A ground package deposit of 10% of cost plus any lodging deposit is payable at booking. Higher deposits up to 50% can be required by some hotels and apartments. Balance payment is 60 days prior to departure, or according to airline, lodging and other principal rules. Christmas bookings generally have to be finalised by October.

Credit Card Payments Surcharges apply, which vary by card type. Credit card payments are accepted on the express understanding that you authorise Travelplan Australia Pty Ltd to pay deposits and balance payments on your behalf to airlines, accommodation operators and other principals involved. In consideration of doing so, you will not hold Travelplan Australia Pty Ltd responsible for the insolvency and/or failure to perform of airlines, accommodation or any other principal involved, and in any of those events, you will not ask your credit card provider to revoke payments made, where Travelplan Australia Pty Ltd is the merchant in such transactions.

Currency Guarantee Policy

All Travelplan prices, denominated in AUD, are subject to variation due to volatility in foreign exchange prices until deposit is paid. Any variation to listed prices will be based on the rates available to Travelplan at the time the deposit is paid by the client. ONCE THE REQUIRED DEPOSIT IS PAID, AU\$ LAND COSTS WILL BE CURRENCY PROTECTED AND GUARANTEED NOT TO CHANGE DUE TO EXCHANGE RATE FLUCTUATIONS. Travelplan may take out foreign exchange contracts and for this reason, the foreign exchange rate applied to client payments may differ from the current market rate. Accommodation quotes for live bookings change daily so can change until deposit paid, and currency protection in force.

Responsibility Travelplan Australia Pty Ltd acts as a booking agent only for the persons, or organisations providing or offering the means of travel, accommodation, ski lifts or services detailed and as such cannot be held responsible for any injury, loss, accident, delay or any other irregularity outside of our control. The issuance and acceptance of any receipt, voucher, coupon, exchange order, air ticket or itinerary shall be deemed as consent by the client to the above conditions.

Baggage Allowance We recommend prior to departure, you check exact baggage restrictions with the airlines on your itinerary. The following information is given as a guide, but is subject to change. Domestic flights often do not include free checked luggage, particularly in the United States. Airlines may waive baggage charges on domestic flights if you are connecting to/from an international flight, or upon presentation of your international ticket at the check-in counter. If more than one airline is providing the transportation for journey, each airline may apply different rules on both checked and carry-on luggage. Generally speaking, for direct flights from Australia to North America, two suitcases are allowed with a combined total dimension of 106" (269cm) with no one suitcase exceeding 62" (157cm), with max 23kg for Economy/Premium Class or 32kg for Business/First Class per piece. For international flights elsewhere free baggage allowance is generally 20kg total for Economy Class, 30kg for Business Class and 40kg for First Class. Maximum 1 piece per person carry on luggage. All carry on luggage must comply to size restrictions enforced by the airlines and generally a piece must not weigh more than 7kg.

Passport and Visa A passport is required for overseas travel, with a validity of six months after your return date. For some countries a consular visa or travel authorisation is also required. We will advise re obtaining necessary travel documents and advise on health regulations. However, the possession of such documents is solely the passenger's responsibility.

United States: All eligible travellers to the US (including those in transit) who wish to travel under the Visa Waiver Program must now apply for authorisation using the Electronic System for Travel Authorisation (ESTA) website, visit <https://esta.cbp.dhs.gov>. As part of the Secure Flight program, your passport information must also be entered into your flight bookings, please provide details on your Booking Form.

Canada: Visa-exempt foreign nationals who fly to (or transit) through Canada will need an Electronic Travel Authorisation (eTA). Visit: <https://www.canada.ca/en/immigration-refugees-citizenship/services/visit-canada/eta.html> (exceptions include U.S. citizens)

Europe: New for mid 2025 (ETIAS) https://travel-europe.europa.eu/etias_en an authorisation is an entry requirement for visa-exempt nationals travelling to any of the 30 European countries.

United Kingdom: (ETA) New commencing 2024 date TBC <https://uk-eta.com/the-uk-eta-system-and-how-it-works/>

Travel Insurance All passengers must travel with adequate insurance cover. To get the most out of your travel insurance, you might like to purchase your policy at the time of booking. Travelplan Ski or your travel agent can arrange this cover on your behalf.

Cancellation Cancellation charges are determined by accommodation and/or other principals in your booking. If a cancellation is made after final payment date you will lose all monies paid, unless different conditions apply for the accommodation in your booking. Airfares can be subject to up to 100% cancellation fee once tickets are issued. Please re-confirm airfare conditions with Travelplan. Travelplan also reserves the right to charge a service fee per booking. A cancellation service fee of up to \$500 per person may apply for a booking cancelled after deposit due date, in addition to fees charged by principals.

Prices All land costs quoted by Travelplan are based on projected currency exchange rates at date booking deposit paid and until then are subject to change without notice. Airfare pricing not guaranteed until tickets are paid and issued.

Prices do not include local, airline, customs or departure taxes, insurance, gratuities or any other costs not detailed in final invoices or itinerary. Additional costs caused by weather, failure of transportation services or other circumstances beyond our or our principals control are not included or recoverable.

Airlines All tour arrangements are performed under the exclusive responsibility of different contractors. Airlines, therefore, act only as agents for the contractors providing the various services herein and do not accept any liability in connection with such services or for any loss, injury or damage to or in respect of any person or property. Airlines will only be responsible for air carriage performed by them. Such air carriage will be subject to the provisions referred to in the conditions of contract contained in the passenger ticket. Qantas Airways Limited (Incorporated in Queensland), United Airlines, Air Canada, American Airlines, Emirates, Japan Airlines, Cathay Pacific, Delta Airlines and Virgin Australia and all other carriers incorporated in Travelplan travel products do not by virtue of their endorsement of Travelplan's travel products represent themselves either as contracting with any purchaser of a holiday from Travelplan or as having any other legal relationship with any such purchaser.

Service Fees Due to the continued change in the way the industry is run and remuneration paid, it has become necessary to implement a series of service fees. Some international and domestic airfares will require a Travelplan service fee which will be advised by your consultant when booked. A change of \$100 may apply for each and after booking instructions have been received. This charge is in addition to any cancellation fees that may apply.

Ticket Cancellation	\$200 per person plus applicable airline fees.
Ticket Changes/Re-issue	\$100 per person plus applicable airline fees & increase in airline charges.
Hotel/Land Amendments	\$100 per per booking and additional Hotel rate changes.
Ski Package Amendments	\$ 50 per person and additional ski costs changes.

Please note: Fees above are additional to cancellation charges and rate and airfares charges. Name changes are an additional cost based on policy of the Airline, please make sure your names are correct as per passport to avoid these significant name change fees, and in some Airlines full cancellation fees.